

VISITOR REGULATIONS

Tickets

- The ticket counter closes one hour prior to the closure of the Museum.
- Please do not damage the ticket and keep it with you for the duration of your visit.

Children

- Please do not leave children unattended.

Exhibition

- Touching the Museum exhibits is prohibited.
- It is prohibited to damage, destroy or wilfully move recreational equipment, information stands and other signs.
- Running, loud and improper behaviour and causing disturbance to other visitors to the Museum is prohibited.
- Visitors are recommended to follow the specially marked routes around the Museum.

Security

- Before entering the Museum's exhibition spaces, visitors will be asked to pass through a security check and submit their personal items for screening.

Cloakroom and lockers

- Coats, bags, umbrellas and other personal items must be left in the cloakroom or lockers. Please take your valuables with you. The Museum does not accept responsibility for any loss or damage to left items.
- Please do not leave any items unattended, as they may be removed by Museum staff.
- It is prohibited to bring in large personal items, bags, suitcases, backpacks, briefcases and other items that may damage the exhibitions due to their shape or size.
- Visitors who are improperly dressed may not enter the Museum's exhibition spaces: improper clothing includes wide and excessively flowing outer clothes, soiled clothing and/or shoes, which may damage the exhibition facilities, exhibits or property of other individuals.

Photography

- It is permitted to photograph and film free of charge for personal use. However, use of a camera stand, selfie-stick or flash is prohibited.

Food and beverages

- The consumption of food and beverages in the Museum is prohibited, except in the designated areas.
- Visitors may not bring food or beverages in either closed or open containers into the Museum's exhibition spaces.

- It is prohibited to either bring or consume alcohol, narcotic or intoxicating substances throughout the entire Museum territory. Individuals who appear intoxicated from alcohol, narcotic or other intoxicating substances shall not be allowed into the Museum.

Littering

- Littering is prohibited throughout the entire Museum territory.

Smoking

- Smoking is prohibited throughout the entire Museum territory.

Animals

- No animals may be brought into the Museum territory, except for guide dogs accompanying their owners.

Bicycles and other forms of transport

- Visitors with roller skates, roller blades, scooters, bicycles, skateboards, hoverboards and other non-motorised forms of transport are not admitted into the Museum territory.

Drones

- The use of drones and other unmanned aerial devices or systems is prohibited within the Museum territory.

Dangerous items

- It is prohibited to bring weapons, knives and other dangerous items into the Museum territory that may endanger the health and safety of visitors and Museum staff and /or pose a threat to the exhibits.

CCTV

- CCTV is in operation on this site.

Enforcement

- The Visitor Regulations approved by the Museum General director apply to all visitors to the Museum.
- The complete text of the Visitor Regulations is available upon request at the ticket counter.
- By purchasing an entry ticket, visitors acknowledge that they have familiarised themselves with the Museum Visitor Regulations and are obliged to follow them unconditionally.
- Visitors assume full responsibility for any loss or damage pursuant to violation of the Museum Visitor Regulations.
- Museum staff have the right to escort visitors from the Museum who are acting in violation of the Museum Visitor Regulations.